

### Leader's column

Welcome to the spring edition of Contacts, it's a very exciting edition with a number of big announcements, most notably, a first look at some potential ideas for the new Arnold Market Place. You can take a look at some concepts on pages 4 and 5, these are just ideas at the moment and we really want you to have your say on the plans as the consultation is now open.

On page 12 we have the results of the Gedling Conversation. We had a record number of responses and overall satisfaction with how we run things has gone up for third consecutive survey. Thank you for taking the time to respond, we will use the data to continue to improve our services.

We are very proud to be launching Gedling Lotto this month on page 16. The new community lottery will provide much needed funding for local good causes and charities and, if you're lucky, you could win the £25,000 jackpot.

In March, we set our budget and, this year, we find ourselves the worst affected council in the country due to government cuts. These are the government figures, not ours, and they show they have reduced our budget by 21.3% over five years. We will continue to lobby our local MP and Central Government for fairer funding so we can provide you with best possible service.

I really hope you enjoy this edition, it's a great example of the work we do to serve people and improve lives in Gedling.



**Councillor John Clarke** is the Leader of Gedling Borough Council. You can contact him in writing at the Civic Centre, Arnot Hill Park, Arnold, Nottingham, NG5 6LU or by emailing cllr.john.clarke@gedling.gov.uk

# **Contact us**



You can now pay and apply for a number of services online, quickly and easily at www.gedling.gov.uk

However, if you need to speak to someone then here are the numbers you can call:

Council Tax:	0115 901 3950
Housing Benefits:	0115 901 3970
Waste & Recycling:	0115 901 3621
Public Protection:	0115 901 3832
Environmental Protection:	0115 901 3972
Licensing:	0115 901 3971

If you can't find what you're looking for visit www.gedling.gov.uk or call our switchboard on 0115 901 3901

# **Cabinet Members**



Cllr John Clarke Leader of the Council



Cllr David Ellis Responsible for Public Protection



**Clir Henry Wheeler** Responsible for Housing, Health and Well-being



**Cllr Gary Gregory** Responsible for Community Development



Clir Michael Payne Deputy Leader Responsible for Resources and Reputation



**Cllr Jenny Hollingsworth** Responsible for Growth and Regeneration



Clir Peter Barnes Responsible for Environment



Cllr Viv McCrossen Responsible for Young People and Equalities

For a full list of the Cabinet's responsibilities visit www.gedling.gov.uk/councillorsmeetings



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### Having trouble reading this?

Please email communications@gedling.gov.uk if you need it in large print, audio or another format.



## **Arnold Market Place** Have your say on its future by taking part in the consultation

We are very excited to share with you some concepts and ideas for Arnold Market Place. We will be investing up to £4 million to develop the site, subject to funding applications that could include new business units or possible residential developments.

As part of the consultation, we've created some concept drawings and ideas to show what the market place could look like if there was permanent business units next to the market stalls.

Consultation on the plans is now open and you can view the drawings and concepts, including a video showing a walk-through of the new market, by visiting gedling.gov.uk/haveyoursay The funding for the market improvement was boosted by a successful bid for £1.25 million from the N2 Town Centre Fund - part of the Local Growth Fund from the D2N2 Local Enterprise Partnership that supports town centre improvements.

In 2017, Arnold Market was purchased by the council with an aim of improving its appearance, expanding the use for community events and activities and working with market traders to widen and increase the choice of goods and services. Last year we began work to renovate the site, removing old stalls and demolishing the old market area to make way for a new, modern market place.

# Have your say

A number of consultation events and exhibitions have been taking place in Arnold to get the views of residents and local businesses. Our new Town Centre Manager has been organising displays at a number of key sites in Arnold including the market area, Arnold Methodist Church, Bonington Theatre and Arnold Library. The feedback from these consultations will be used to shape the future of the market place.

Once the consultation has finished, the results and findings will be formalised and presented to Councillors. Funding for the market place will come from council investment and external funding, including money already provided by D2N2. It will then be subject to the normal planning process but, if approved, work will begin on the new market place later this year.



Have your say on the future of Arnold Market Place by taking part in the consultation gedling.gov.uk/haveyoursay



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# Big plans for Gedling

We have published The Gedling Plan which sets out our plans and priorities for the next three years and it contains some very important things for the borough.

The council plays an important strategic role in developing and shaping the future of the borough for our residents and businesses. This is why we remain committed to promoting and stimulating economic growth, delivering much needed housing, creating vibrant town centres, and protecting and supporting the most vulnerable in our communities. We are also deeply committed to playing our part in tackling the climate emergency and making progress towards meaningful carbon reduction in our borough.

The plan aims to improve the lives of people who live in Gedling, support local businesses and provide high quality and excellent value for money public services. The plan will help direct and focus the council's work from 2020-2023 to make sure we are serving people and improving lives.

### The main priorities set out in the plan are:

#### COHESIVE, DIVERSE AND SAFE COMMUNITIES

To promote strong, resilient communities and reduce hardship and inequality

#### HIGH PERFORMING COUNCIL

To be a high performing, efficient and effective council

#### **VIBRANT ECONOMY**

To promote and drive sustainable growth across the borough to meet current and future needs

#### SUSTAINABLE ENVIRONMENT

To promote a sustainable environment

#### HEALTHY LIFESTYLES

To promote the health and wellbeing of our residents

### There are lots of objectives within the Plan including to:

- Promote and encourage pride in our local communities
- Reduce poverty and support the most vulnerable
- Reduce anti-social behaviour, crime and fear of crime
- Improve the customer experience when talking to the council
- Provide more homes
- Safeguard and create new jobs
- Improve transport infrastructure
- Improve health and wellbeing and reduce health inequalities

### You can read the plan in full at gedling.gov.uk/gedlingplan

# **Council budget agreed**

The budget for the next financial year has been agreed by Councillors at a special Budget Council meeting held at the beginning of March. Further government cuts have meant that the council could no longer afford to freeze the council tax increase for another financial year. The increase is equivalent to a  $\pounds 5$  a year increase on a band D property but most residents will only be paying  $\pounds 3.33$  more per year for services.

Every year we spend around £11.7 million on a wide range of services. This year we continue to face significant pressures to deliver these services with reduced resources. Since 2010 our grants from the Government have been reduced by 66% making us the worst affected council in England.

Having been hit with a £5.8 million cut in money to spend on local services, we are working hard to deliver savings to ensure our community continues to receive the high quality services it needs and deserves. Previously, the council has approved a £6.6m programme of ways to save money and this year has approved plans for a further £250,000.

Despite the difficulties of having to find this money, there are plans for investment in the health and wellbeing of the borough, including major investment in play areas and improved provision of public conveniences. We are also allocating £200,000 towards meeting our carbon reduction targets.

The council will also engage and consult with young people in the borough, and offer a new holiday activity programme for 16 year olds and younger.

We will also seek to assist and support small and medium businesses across the borough through the employment of a Small Business Advisor.

## For more information about our annual budget visit gedling.gov.uk



Latest Government figures show Gedling Borough Council is now the worst affected council in England in terms of change in core spending power since 2015.

The Deputy Leader of Gedling Borough Council and Portfolio Holder for Resource and Reputation, Councillor Michael Payne, has written to the newly elected Conservative MP for Gedling, Tom Randall and Prime Minister, Boris Johnson asking them to urgently review and reverse the decision to reduce the council's core spending by 21.3% since 2015, the greatest reduction received by any local council in England. Councillor Payne has also urged them to reverse the decision not to award any funding to Arnold and Carlton town centres through the Government's Towns Fund and Future High Streets Fund which were both announced in autumn this year and overlooked towns in Gedling Borough.

# The GAR is go

The Gedling Access Road (GAR) works have started and it's expected to be completed by summer 2021. The £40 million road is being constructed by Nottinghamshire County Council and will open up a number of infrastructure opportunities for the borough.

One of the council's key priorities for the wider development of the borough is to improve the transport infrastructure and connectivity and the road is a key part of that. It will reduce congestion in Gedling Village, improve access to Gedling Country Park and open up development on nearby Chase Farm for much needed new homes.

The new road will draw funding from numerous partners, with Homes England contributing £7.17 million, Developers Keepmoat

contributing £17 million, which includes £4.48 million from a Community Infrastructure Levy secured by Gedling Borough Council, £10.8 million from the Local Enterprise Partnership, £5.4 million from Nottinghamshire County Council and a further £529,000 from section 106 contributions, including a £436,000 obligation from the nearby Teal Close development.

edling Access Road

A number of road closures are planned while construction works are taking place, and road users, residents and business owners can keep up to date with any disruption by visiting Nottinghamshire County Council's website and searching for Gedling Access Road.







### New trees for Contacts 9 the new road

We have made a pledge to plant hundreds of trees along the route of the Gedling Access Road in Gedling Country Park to mitigate the felling of trees by Nottinghamshire County Council to build the new road.

The trees planted at the Gedling Country Park are part of Gedling Borough Council's pledge to plant 500 native trees across the borough. The initiative was launched in November, during National Tree Week, and the council has already planted 400 whip trees and 100 hundred bean trees at Gedling Country Park, Burton Road Park, Arnot Hill Park, Willow Park and King George V Park. Hundreds more trees will be planted across Gedling over the next four years.

The Leader and Deputy Leader of the Council are pictured planting the trees alongside the route of the access road where it meets Gedling Country Park.



# **Points of view**

Two new viewing platforms have been installed at Gedling Country Park. The platforms are part of wider investments at the park which also includes a car park extension and covered outdoor seating area.

Gedling Country Park has expansive views spanning into Nottinghamshire, Lincolnshire and Leicestershire, which will now be enhanced thanks to two viewing platforms, one of which will be four metres high.

The platforms, which have been installed to the north and south of the solar panel farm at the park, both feature wheelchair and pushchair accessible ramps and interpretation panels with information about the views beyond the platforms such as Lincoln Cathedral and Belvoir Castle.

The funding for the platforms, which cost  $\pounds 120,000$ , was awarded by the Rural Payments Agency, who provide grants for projects that help promote growth, jobs and tourism in rural areas.

Since opening in March 2015, the park has become increasingly popular, with around 100,000 visitors per year, with many attracted by the family friendly events, wildlife conservation projects and mining heritage of the site.

You can find out more about the park by visiting www.gedling.gov.uk and searching for Gedling Country Park



## Police and Crime Commissioner Election

On Thursday 7 May you will be able to vote for the county's next Police and Crime Commissioner (PCC).

The PCC is responsible for setting the priorities for the police force in Nottinghamshire, responding to the needs of local communities, setting the policing budget, and monitoring how well the police are performing.

Voting will take place at your usual polling station (or by postal vote if you have one). Polling cards will be sent out in early April and these will tell you where to cast your vote.

The full list of candidates standing for election will be announced on 9 April. Votes will be counted and results announced on Monday 11 May. Don't miss out on having your say: You can't vote in the PCC election if you're not on the Electoral Register. If you are unsure whether you're on the register, call us on 0115 901 3917 to find out.

If you do need to register to vote, you will need to visit www.gov.uk/register-to-vote with your National Insurance number to hand by Tuesday 21 April.

## HAYWOOD ROAD COMMUNITY CENTRE

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## **Community centre taken over by residents**

Haywood Road Community Centre will be transferred into the management of local residents after Councillors approved the plans.

Cabinet members agreed to transfer the lease of the centre to the Haywood Road Community Association (HRCA) subject to legal approval.

The council saved the centre, based in Mapperley, from closure in January 2017 after we listened to local residents concerns about a lack of alternative community centres and the desire to retain the neighbouring green space. Since then, we have invested £20,000 into improving the centre and, most recently, made a successful joint funding bid with the HRCA from FCC Communities Foundation for a new £140,000 play area that opened in September.

The transfer has been agreed under the council's Community Asset Transfer Policy, which gives organisations wishing to take on responsibility of their local community centres, opportunity to do so.

This is the second centre that has been agreed to be transferred over to a local community organisation under the council's Community Asset Transfer Policy. Arnold Hill Community Centre was transferred in 2017 and has become a success under the new name, Eagle's Nest Community Centre.

For more information about our Community Asset Transfer Policy visit www.gedling.gov.uk

## Residents' satisfaction with council continues to rise

The results of the Gedling Conversation, our residents' survey, are in and your overall satisfaction with the council and how it runs things has increased for the third consecutive survey. The results of this year's survey showed that 82% of residents are satisfied with their local area and 68% are happy with the way the council runs things.

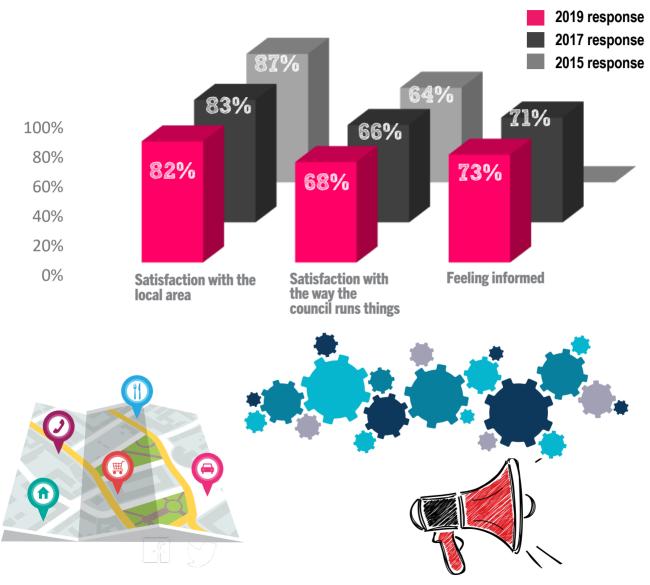
The council received over 3,750 responses to the survey, the highest ever return since the survey began in 2011. Over 36% of responses were online, a 10% increase on the previous survey taken in 2017. The Gedling Conversation survey asks several important questions including how residents think the council runs things, what public services are most important to you and how informed you feel about what the council is doing.

There are areas for improvement, most notably, in the council's responsiveness, which residents feel has reduced compared to 2017. Residents are happy that they are kept well informed about what the council is doing with 73% of residents satisfied, an increase of 2% from the last survey.

The results were presented to Cabinet members and the council's Senior Management Team will use the results to set out what the council will deliver in the service plans for the next year. The results are also given to the independent overview and scrutiny committee who can use the information to set out their work programme for the year.



## The results are in...



Gedling Borough Council has declared a climate emergency and has made a pledge to become carbon neutral by 2030.

**Councillors unanimously** supported a motion put forward by the Leader and Deputy Leader of Gedling Borough Council, which included details about the effect of global warming and what it could do for life on the planet. Work has already begun on setting out how we can create a more sustainable environment and here are some of the things we are doing already.

- Since March 2018, we have been a Plastic Clever Council reducing single use plastics in our office buildings, at our events and at Gedling Country Park and Café 1899.
- 2 We have installed water fountains at three parks to promote reusable water bottles and reduce single-use plastics.
- We have electric car points installed in several council car parks.
- We run the eco-stars scheme to reduce air pollution in Gedling. This applies to council vehicles and we are rolling out a scheme to include private taxis.
- 5 We have solar panels on councilowned buildings and a solar farm at Gedling Country Park
  - We are creating more meadow areas on grass verges, reducing herbicides and letting grasslands grow to encourage biodiversity.

Our Local Plan has a number of policies on climate change, energy efficient designs and renewable energy generation.

Climate

nergency

**Declared** 

- We are reducing contamination levels for recycling whilst increasing recycling rates.
  - We have a programme of installing energy efficient lighting in our buildings.
    - We have planted hundreds of new trees across the borough and plans are in place to plant more over the next few years.

We have 'green champions' who promote sustainable working and help reduce the carbon footprint of 500 employees who work for the council.

## Gedling Lotto is just the ticket



We've launched Gedling Lotto, a new community lottery service that puts local charities and good causes at the heart of it.

Gedling Borough Council will be among the first few local authorities in the country to launch its own online community lottery to benefit good causes.

Tickets will cost £1 with 60p going towards local good causes, compared to just 28p in the pound for the National Lottery.

The draw will be weekly with a jackpot of £25,000 for a matching sequence of six numbers, other prizes being £2,000, £250, £25 or free tickets.

There are two parts to the Gedling Lottery scheme. Gedling good causes will be able to set up their own lottery page, and will receive 50p in every pound spent by players using this method. A further 10p in every pound will go into a general Gedling good causes or Mayor's Charity fund, with the remainder being put towards prizes, operating costs and VAT.

Players who do not wish to support a specific cause can still take part in the Gedling Lottery, with 60p of their ticket price going into the general Gedling good causes or Mayor's Charity fund, which will be distributed by the council.

Tickets will be on sale from 7 April and the first draw will take place on Saturday 23 May. To find out more visit gedlinglotto.co.uk



### Good causes signing up to Gedling Lotto

In February, we hosted a Gedling Lotto good causes launch event at Richard Herrod Centre and a number of local charities and good causes attended. All of the good causes signed up to the lotto are available to view on the lottery website. You can select your chosen charity when you buy a ticket and they will get 50p from every ticket sold.

One of the first good causes to sign up was local charity, We R Here. The charity's manager, Hilary Brown said:

"We were keen to support the lottery not only for the benefits it can bring to us as a charity We R Here and our work but also for the benefit it will bring to the borough. For small charities, getting this money is going to make a lot of difference, and will go a long way. We'd encourage other local good causes to sign up. All you have to do is commit to spreading the word about your own lottery page".

If you know a good cause, local club, charity or organisation who would like to benefit from the Gedling Lotto visit gedlinglotto.co.uk find out how they can sign up.

# £20,000 fund for VE and VJ day

To mark the 75th anniversary of the Victory in Europe (VE day) and Victory in Japan (VJ Day) we are offering communities and voluntary groups money to fund events and activities to commemorate these two historic moments.

The council have put aside a pot of £20,000 for local organisers to apply for to be used as part of the two events which take place on 8 - 10 May (VE day) and 15 August (VJ Day).

People can apply for up to £2,000 towards their events to help bring their local communities together to remember those who fought in the Second World War.

Event ideas could include promoting the stories of local soldiers, volunteers and hospital staff who were involved in the war, music events, street parties or walks and talks that are focused around VE and VJ day. The VE and/or VJ Day events should also look to involve the wider community in organising the event as well as increase or develop volunteering opportunities in the borough.

8-10

E DAY

MAY 2020

SHARED MOMENT OF CELEBRATION

The £20,000 fund for VE and VJ Day events was announced in the Council Budget as part of the council's wider pledge to increase support for our Armed Forces.

The council has signed an Armed Forces Covenant that pledges to support our men and women in the forces and you can find out more about it at gedling.gov.uk/community

Applications for VE & VJ Day events are open from Monday 23 March until Friday 26 June and you can apply at gedling.gov.uk/victory or by calling 0115 901 3705.

## **General election results**

In December, a General Election was held across the UK. The result of the election for Gedling was that Tom Randall was appointed the Member of Parliament representing the Conservative Party. The number of votes cast was 50,099 - a turnout of 70%.

The Member of Parliament elected for the Sherwood seat, which partially falls in the Gedling borough, was Mark Spencer. You can find out more about the election result and who your local MP is by visiting www.gedling.gov.uk/elections



# Brexit – Important changes for EU citizens

There are some important changes happening for EU citizens and people thinking of visiting the EU after Brexit. The changes will affect people who work or are training in the EU and people who plan on, or already are, studying abroad. These changes could also affect you, your family or your business.

Specific guidance is available on the Government's website for EU citizens who are in the UK and UK citizens in the EU as well as information for EU citizens to check if they need to apply to the settlement scheme, what is needed to apply and how to apply on behalf of a child.

There's also information for businesses about what they may need to do if they import or export goods to the EU and how EU funded projects may be affected.

Businesses who employ EU citizens may also want to consider signposting their employees to the Government's Brexit advice for those looking to work in the UK or apply for settled status.

To find out how the UK leaving the European Union may affect you, your family or your business visit www.gov.uk/brexit

# Housing waiting list changes

The way residents are considered and prioritised for social housing is changing and we want your views. We're running a consultation until April 5 where your comments will help us shape the new Housing Allocation Policy process.

The proposed changes include placing homeless applicants as the highest priority for housing and matching applicants with the greatest need with relevant properties automatically. There are also suggested changes to the rules for exclusion from the scheme, such as removing applicants from the waiting list who have deliberately provided misleading or inaccurate information in their applications. We are also proposing increasing the local connection criteria from a 1 year residency in the borough to 3 years.

The policy is being updated to make sure that housing is allocated in the fairest way possible, making the best use of available properties and prioritising local residents whilst keeping up to date with legislation changes and national guidance.

For more information on the policy and to take part in our survey go to gedling.gov.uk/ allocation-policy

### Crackdown on rogue landlords in Gedling

Gedling Borough Council is to take further steps to improve the living standards of residents by targeting criminal landlords and letting agents. The council will use £40,000 funding provided by central government to create two posts whose role will be to target rogue landlords and take appropriate enforcement action. The team will also work closely with Nottinghamshire Police on joint operations to address modern slavery, serious organised crime and child sexual exploitation.

The majority of landlords provide decent homes for their tenants, but a small minority persist in breaking the law. The new funding will be used to take enforcement action against these landlords, and advise tenants of their housing rights.

The scheme will be used next to the new Selective Licensing Scheme, which was launched in Netherfield, last year. The licensing gives the council powers to do more when landlords are not taking steps to deal with issues relating to property standards.

For more information about these schemes, visit gedling.gov.uk and search selective licencing.



Reduce the hassle of disposing of your garden waste and join 16,000 members by signing up to our Garden Waste Scheme.

Order your bin at www.gedling.gov.uk/gardenwaste or by calling 0115 901 3621.

www.gedling.gov.uk/gardenwaste

KEEP ME POSTED

# Never miss out!

Stay up to date by signing up to our free email newsletter and choose what you want to be kept informed about.

### Sign up to:

Latest news Jobs Apprenticeship alerts Leisure services Community & Voluntary Services What's on Bonington Theatre Business support Planning news Health and wellbeing

To sign up visit www.gedling.gov.uk/keepmeposted



School children, FCC Communities and the Deputy Mayor at the opening of the new Muirfield Play Area

901

# Investment in more of our parks

Two play parks have been refurbished thanks to council funding, local community groups and grants from FCC Communities.

Carnarvon Grove Play Area in Carlton and Muirfield Play Area in Arnold have benefited from new equipment and have already become a big success with local residents with young children.

Funding totalling £38,000, provided by FCC Communities Foundation, was used to refurbish Carnarvon Grove after the council listened to comments from residents and local schools to save it from closure. The old wooden equipment has been replaced with solid steel metal equipment which will require less maintenance and is less likely to be vandalised. The new features include swings, climbing frame, slide, rocking horse and a new bench and rubber surfacing. A £100,000 funding grant, also from FCC Communities foundation, meant the Muirfield Play Area could be completely refurbished from the ground up and now includes a rope swing, 30 metre zip line, disability roundabout and a five metre tall climbing unit with slide. The funded was granted thanks to a joint bid from Gedling Borough Council and local community group, the Warren Action Group.

Since 2011, several parks across the borough have been refurbished thanks to external funding and council investment. In total, £1.4 million has been spent on our local parks and spaces, with more spending planned in the future to ensure we provide an attractive and sustainable local environment that local people can enjoy.

For more information about our parks and open spaces, visit www.gedling.gov.uk

# Foster for Nottinghamshire

### We're in great need of over 200 foster placements in Nottinghamshire.

We need foster carers to offer strength and stability to children and young people in need of a loving and nurturing home.

### Could you offer roots of stability to a child in need?

Find out more and see upcoming fostering information events on our website and Facebook page:

Nottinghamshire.gov.uk/fostering
f /FosterNotts

giving local children YOO



Nottinghamshire County Council

# Cold weather support for homeless

From December until March 2020, we provided extra accommodation for people who are homeless, and rough sleeping, thanks to funding as part of the Government's Severe Weather Emergency Plan.

Alongside Broxtowe and Rushcliffe Borough Council, we received funding to provide a direct access facility at Elizabeth House in Arnold to accommodate up to eight people. Elizabeth House provides safe accommodation overnight for rough sleepers and they receive hot meals, washing facilities and can bring their pets.

People staying at the hostel also have access to our housing team to get support with housing benefit applications, welfare rights and information on how to access additional services such as physical and mental health checks.

The funding was provided by Central Government as part of the  $\pounds 10$  million Cold Weather Fund. We were given  $\pounds 20,000$  and each of the three partner councils provided a further  $\pounds 1,500$  to the service.

If you see someone who is homeless you can contact Gedling Borough Council on 0115 901 3681 or our out of hours number 0800 096 0306 and we can offer help and support.





Towns and villages in Gedling are benefiting thanks to the installation of new bins and the popularity of our free bulky waste collections.

Last year, we made a pledge to install 50 new bins in key locations across the borough to help reduce littering and improve the appearance of areas. Councillors were asked to provide a list of where bins would be best placed in their wards.

As well as delivering on the promise to install the new bins across the borough, we've also seen a surge in popularity for our free bulky waste collection service, which was introduced in 2014. Figures dating back from 2016, show the scheme, which runs from November until February, has benefited over 10,000 residents and 20,000 items have been collected in that period. Over 5,000 households have used the service this year and more than 7,000 items have been collected.

The new bins and free bulky waste collections are just some of the actions being prioritised as part of plans to create a more sustainable environment that promotes and protects the environment by reducing waste and pollution.

# National success for our parks

We were delighted to announce that our Parks and Street Care Team were the winners at the APSE Benchmarking Awards, which took place in December. They won the award for the 'Most Improved Parks and Open Spaces Service' at the event held in Blackpool. They were also shortlisted in the top 10 best for Street Cleansing Services and also for Most Improved Street Cleansing Services.

APSE benchmarking is used to allow local government organisations to recognise the top performing councils in the country and helps them to find ways to continuously improve their services. The win was a great result for all of the teams involved and the council are very proud of the work done to keep our parks and open spaces at such a high level.

Congratulations to all of the staff involved, to be recognised on a national level shows a real commitment to the services we provide and the value they have for all our residents.

Remember –

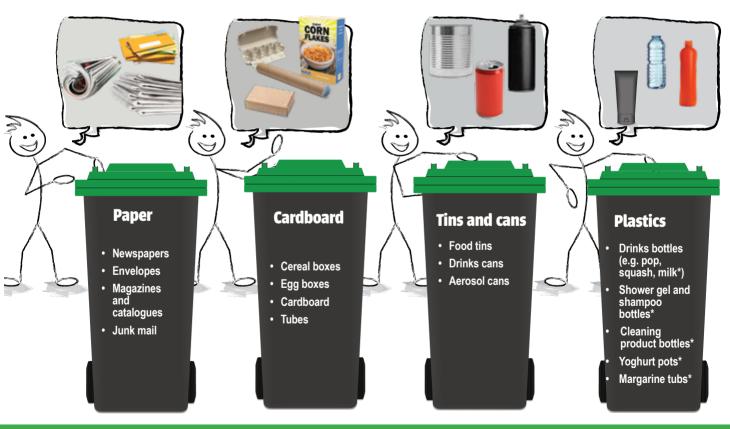
if in doubt,

leave it out

# Are you bin smart?

With a few easy steps, we can reduce contaminated bins. Here's what you need to know:

Only these items can go into your recycling bin and they should be clean, dry, empty and loose and not placed in plastic bags.



Thank you for recycling www.recyclefornottinghamshire.co.uk

\*Please take your lids off and put them in your general waste bin.

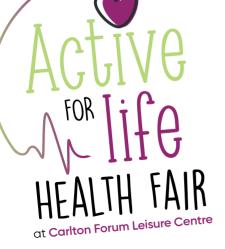


# Five star customer service

All five of our leisure sites have recently taken an assessment in Customer Service Excellence, and we're delighted to announce that all five passed with flying colours and are now part of around 500 businesses in the UK with the accreditation.

The assessment included customer and staff interviews, monitored interactions with customers, a desktop review and more. The assessor also commented that he was impressed by all the staff he spoke to and he was equally impressed by the facilities.

It's a fantastic achievement that the whole department has worked collectively to achieve. A huge well done to everyone who was involved.



### Monday 23rd March

11am till 2pm

### JOIN US FOR **FREE:**

- Health screenings
- Wellbeing advice
- Local groups and activities and much more

KEEP REGULAR HOUP

Gedling

Coningswath Road, Carlton 0115 987 2333

# Fitness at the heart of their friendship

10 years ago, Barry (77) and John (82) had heart bypass treatments and were both referred to our Heartbeats Session by their GP. Steve (79) joined them three years later after retiring. They became great friends and have never looked back.

We spoke to all three, who have been training together at Carlton Forum Leisure Centre for the last seven years, about how Heartbeats and staying fit has helped them.

### What positive change has fitness brought to your life?

Steve: It's the mental attitude, you wake up and might feel like you don't want to come, but after five minutes of being here you feel on top of the world. I always feel like I've done something useful with my day.

John: It's the camaraderie we get from coming. I'm a comedian anyway so we have a good laugh, the jokes are always on these two though. Coming to the gym gives me a glorified feeling that I'm young and fit.

Barry: It's like being given a second chance at life, as well as coming here I walk two miles a day and I really think I get more out of my life now.

### What would you say to somebody who might want to join but feels they aren't very active or have a health condition?

Steve: Come and join us and don't worry about your ability, you can always adapt your workout to suit you. Coming here motivates you to get out of the house and helps you feel good throughout the rest of your day.

John: It helps your mentality being active, I work through all my problems by coming here and it makes me feel better.

Barry: You can't beat going at your own pace and it's the ideal place to do it, brilliant equipment and great instructors, it's just about getting in and getting started.

Go to gedling.gov.uk/specialist-sessions to find out how we can help you get active.

# What's on at The Bonington

### November 2019 - March 2020

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Royal Opera House Live: Swar

### Cinema: (April - July)

A Quiet Place 2 Ghostbusters: Afterlife Military Wives Minions 2 Misbehaviour Mulan No Time To Die Onward Peter Rabbit 2 Portrait of a Lady on Fire The Secret Garden Sonic the Hedgehog Trolls 2 Wonder Woman 1984 + More TBC

### **Event Cinema:**

Royal Opera House Live: Swan Lake (U) – Wed 1 April at 7.15pm & Sun 5 April at 2pm Royal Opera House Live Christmas Special: Cavalleria Rusticana/ Pagliacci (12A) – Sun 26 April at 2pm

VE Day Live from the Royal Albert Hall — Fri 8 May at 7pm

Royal Opera House Live: The Dante Project (12A) — Sun 31 May at 2pm



Royal Shakespeare Company Live Broadcast–

Royal Opera House Live: Elektra (12A) Thu 18 June at 7.45pm



Royal Shakespeare Company Live Broadcast The Comedy of Errors – Wed 15 July at 7pm

**Theatre:** Johnny & The Raindrops Sun 29 March at 2.30pm

Bear Left Theatre Company Treasure Island Tue 14 & Wed 15 April at 2pm & 7pm

The Bonington Players: The Lady Vanishes By Alfred Hitchcock Wed 22 – Sat 25 April The Spirit of the Blitz Wed 6 May at 2.30pm

Blind Eye Productions The Three Musketeers Wed 20 – Sat 23 May

New Youth Theatre The Little Mermaid Jnr. Sat 27 June – Sat 4 July

### **Live Music:**

Nottingham Organ Society – First Monday of the Month at 7.30pm

Jazz In The Bar — Sun 26 April, Sun 24 May & Sun 21 June at 7.30pm

The Tony Farrell Big Band – VE Anniversary Special – Sat 4 April at 7.30pm

An Evening with Spencer James – Fri 10 April at 7.30pm

Revival – Pearl...30 Years On – Sat 2 May at 7.30pm & Sun 3 May at 2.30pm

### VISIT WWW.BONINGTONTHEATRE.CO.UK FOR FULL LISTINGS

The Winter's Tale – Wed 10 June at 7pm



Gedling Pet Cremation Services A Fitting Tribute For Your Faithful Companion



Losing a beloved pet can be a sad and difficult time for you and your family.

When the time comes to say goodbye, we can support you to organise a fitting tribute that is individual to you and your pet, ensuring they are treated with the dignity and respect they deserve.

We will offer advice and guidance throughout the process, supporting you with clear options and costings.

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# **Mayor's new**

I really enjoyed switching on the Christmas lights in Arnold Town Centre, there were so many people there enjoying the carol singing from the local schools, the fairground rides and I hope you all managed to find a little something to buy a loved one from the craft stalls. Thank you to all of the young children who took part and helped me switch the lights on, it was a lovely evening.

I have attended several events over the last few months and met some wonderful people, one of them being Mark Hammans who is taking four ambulances to Gambia to help people there in desperate need of equipment. The work he is doing is nothing short of remarkable and I was very proud to be at the team's send-off as they headed to Gambia.

I was very impressed by the children from Good Shepherd School who visited the council earlier in the year and took part in a debate in the council chamber about climate change. They are our future, they are very passionate about making a real difference and they made some very important points about what we need to do make this world a better place.

Arnold Christmas light switch o

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I was also very proud and deeply moved to be involved in the Holocaust Memorial event organised by the council. Staff and Councillors attended the event where we watched a powerful short film about the plight of survivors who went back to Auschwitz. We held hands in a circle and remembered those who lost their lives and we made a pledge that we would never forget them.

I would also like to thank everyone who has contributed to the Mayor's Charity. So far, we have raised over £7,000 for my chosen charities, Breathe Easy Gedling and specialist equipment for Nottingham University to help children with asthma.

### FREE EVENT

# ARNOLD CARNIVAL

PLASTIC CLEVER

NOW

**3 DAYS** 

FRIDAY 19 JUNE | SATURDAY 20 JUNE | SUNDAY 21 JUNE Armot Hill Park, Arnold, Nottingham NG5 6LU

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**BIG STAGE ENTERTAINMENT** FOOD & DRINK COURT | CRAFT ACTIVITIES CHILDRENS FUNFAIR | STALLS AND INFORMATION SKATEBOARDING/BMX SESSIONS AND MUCH MORE ARNOLD CHURCHES TOGETHER SUNDAY MORNING PRAISE IN THE PARK

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